

New Hours!



Mon: 10 am - 5 pm

Tues - Fri: 10 am - 6 pm

Sat: 10 am - 4 pm

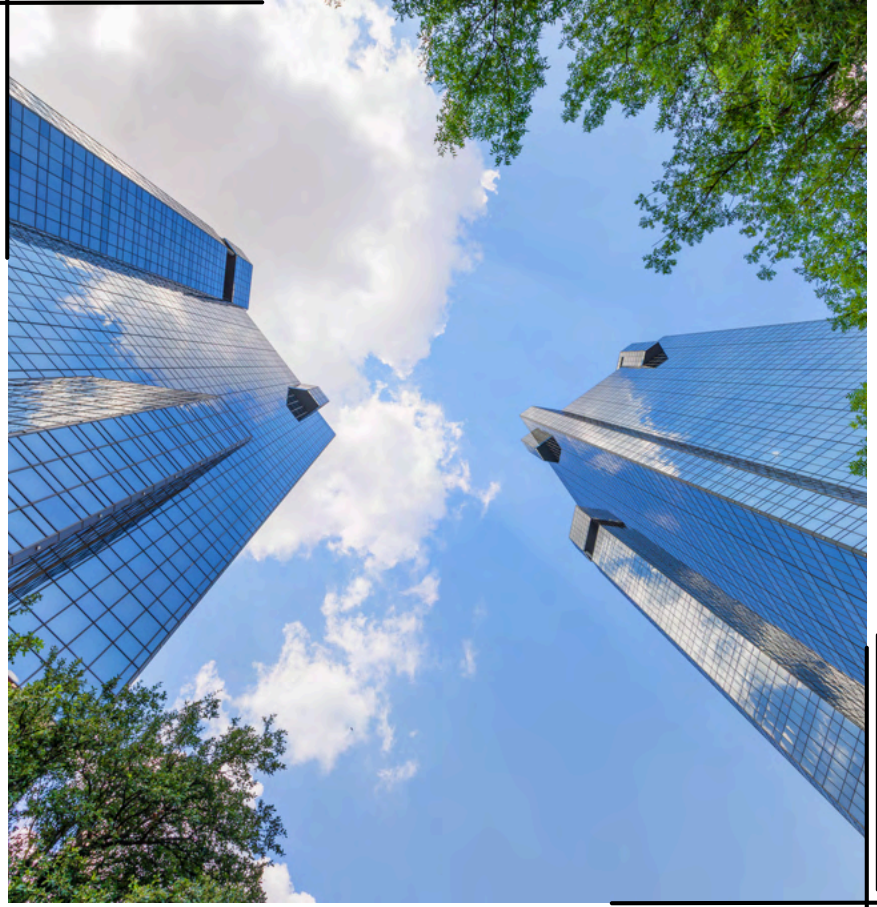
Sun: 10 am - 3 pm

Book your appointment today!

Call: 682-558-0995

Expert services offered for men, women & children

Inside City Club at Street Level



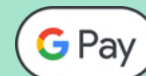
THANK YOU!

Thanks to everyone who joined us for this year's first Bites & Insights session with a deep dive into our security team on the **Security Tour**. We enjoyed getting to learn and share about the department's focus on maintaining a safe environment, providing rapid medical assistance and delivering a highly trained, tactical response when it matters most. The tour took tenants through the primary areas often only seen by security personnel including the security control room that oversees hundreds of cameras throughout the towers, the loading dock where deliveries and contractors visit regularly, and the training area where the entire security team sharpens their skills in the private gun range, dojo room, fitness areas and class room where specialized classes are held, like CPR training. Tenants who joined the tour were amazed at how the security force is fully trained in-house, while learning more about the team's exceptional knowledge and skill, advanced qualifications, and deep expertise in their field.



EFFECTIVE MAY 1, 2026

Please note that effective May 1, 2026, both City Center parking garages will transition to a cashless payment system. Accepted payment methods will include all major credit cards, as well as Google Pay and Apple Pay.



UPCOMING SECURITY ENHANCEMENT: ELEVATOR LOBBY TURNSTILES

City Center Management is dedicated to a safe and secure experience for all tenants and visitors, while continuing to deliver a Class A environment. As part of our ongoing commitment to enhancing building security – and following a survey of several tenants that received overwhelmingly positive feedback – we will be installing modern, sleek turnstiles at the elevator entrance areas in both towers over the coming months. The turnstiles will provide an extra layer of security by helping to ensure that access to the elevators and tenant floors is limited to individuals with proper credentials. This measure is designed to deter solicitors and restrict access by unauthorized individuals to tenant spaces.

ACCESS:

Access through the turnstiles will require a badge/fob to be scanned for entry but exiting will be sensor activated. **Your current City Center Security issued badges/fobs will be programmed for the turnstiles to ensure a smooth & convenient entry.** If you have employees that do not currently have a badge/fob, please contact workrequest@ccsecurity.com to request badge access.

NOTE: Before the turnstiles are fully activated, there will be a trial period during which the turnstiles will be in place but not enforced. This trial phase will allow everyone to become familiar with the new setup and give us time to address any questions, operational issues or adjustments needed before full activation.

VISITORS:

Guests are welcomed and will be able to access the elevators by using a QR code provided by a contact within the tenant's office. Tenants may create a user ID/login to Security's portal, and once logged in, tenants will share a QR code via email that can be scanned at the turnstiles for entry during designated dates & times. We ask that each tenant have a designated person/persons to operate the guest portal. They may sign up for this access control by filling out the form with their contact information. Soon after the form has been completed, the contact(s) will receive an email from the Security Portal to create a user ID & password. The portal is very user friendly and efficient in providing your guests with temporary access through the turnstiles and to your floor.

**Tenant Contact Form
for Visitor Access**



INSTALLATION:

Installation will take place in the Wells Fargo Tower first, then the Bank of America Tower will follow. City Center Security will be adding an additional security officer to each lobby once installation begins to assist onsite should any challenges arise and to help answer questions.

FOOD DELIVERIES:

To support this enhanced security plan, individual food & other small deliveries will be asked to remain in tower lobbies for tenant pickup or directed to the new locker systems when applicable. The food delivery locker is located at street level by the Fire Station No. 1 - inside the glass doors. Food delivery drivers will be directed to this area for all drop offs once the turnstiles are in place and activated. However, you may begin using the food locker now to get familiar with the system. The locker address to use is: **205 Commerce Street**. Mention the **"FOOD LOCKER inside the glass doors"** in the delivery instructions. There are temporary loading zones on 2nd Street for drivers to park. Signs have been added on the sidewalk to assist drivers in locating the food delivery locker.

Commercial deliveries, catering and/or larger food deliveries will be directed to use the loading dock located at **220 Calhoun Street**, as is standard practice. If you have notified Operations in advance of the delivery, security will allow the items to be delivered directly to your office through the freight elevators, otherwise, the delivery driver will be asked to wait in the dock until the tenant may come retrieve the delivery items.



**View turnstile
Q&A here!**

Please do not direct delivery drivers to park in either City Center Valet lane as this impedes our valet services to tower tenants.