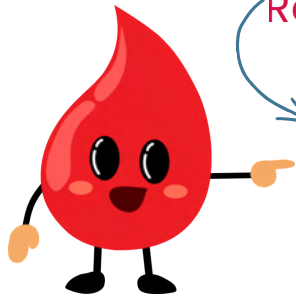


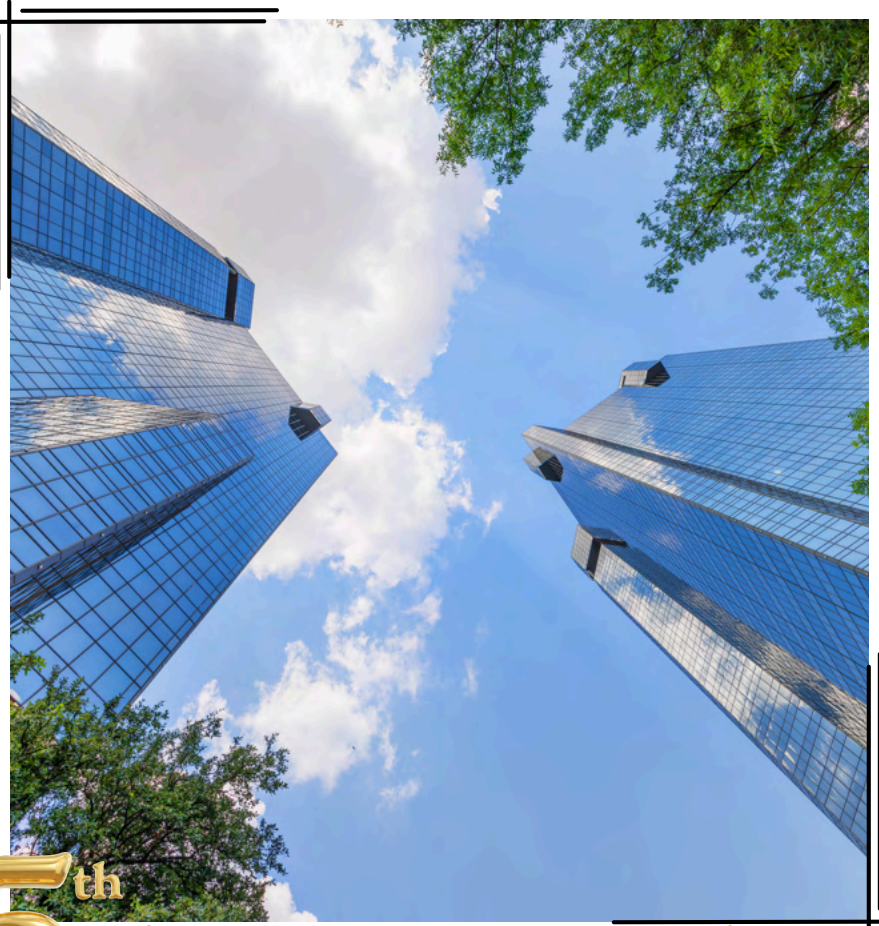
Carter BloodCare BLOOD DRIVE



Register here!



WED, JUNE 10
8:30 AM - 2:00 PM
PRESIDENT'S ROOM
4TH FLOOR IN CITY CLUB



45th
ANNIVERSARY

Congratulations

This month marks a significant milestone for Mr. Joel Glenn. Recruited in 1981 by Sid Bass to create and build a private security division for the Bass family, Joel continues to serve 45 years later as Vice President and Director of Security for Bass Enterprises and the interests of Sid, Lee, Perry Bass, Sophie Crommett, Mercedes Bass, and their families. The program he built remains successful, cutting-edge, and continually evolving in service to a very private family. Previously, Joel spent 14 years with the United States Secret Service, including assignments to the Presidential Protection Detail for Presidents Johnson, Nixon, Ford, Carter, and Reagan. He directed numerous complex security advances in China, Soviet Union, Iran, Southeast Asia, Africa, and various European countries. He also directed federal investigations that led to convictions in counterfeiting, financial crimes, and some of the earliest computer-fraud cases. Joel also served as president of the Association of Former U.S. Secret Service Agents and as chairman of the Texas Private Security Board under Governor Bill Clements.

A strong advocate for public-private partnerships, Joel chairs the Board of Directors for the Safe City Commission, Tarrant County's umbrella crime-prevention agency. Under his leadership, the Commission has developed nationally recognized programs to reduce and prevent violent crime. Its cornerstone initiative, One Safe Place, is the largest and most comprehensive of 150-plus family justice centers nationwide, providing integrated services to victims of domestic violence through partnerships with more than a dozen agencies.

Personally, Joel's 64-year marriage to Marti is anchored by two daughters and their families.



Thank you all for the patience, support, questions and cooperation as we are all learning and adjusting to the new systems being implemented. To help answer additional questions that we've received along the way, we thought it may be helpful to explain the different portals and their purpose in greater detail.

On the City Center website (www.citycenterfw.com) and in the upper right corner of the home page, you will find the Tenant Services link. **Tenant Services** is your '**One Stop Portal Shop**' and acts as a central location for all the portals utilized within City Center. Please bookmark the login page for quick reference.

Once you click the link, you'll be taken to a login screen. Many tenants already have access to this site, but if you don't have access, please email vfarrell@citycenterfw.com for a temporary user & password to create your individual login. After you're logged in, you'll see the **Welcome** screen, and these options for tenants' use:

Tenant Manual

Is an operational reference guide outlining building rules, emergency protocols, and daily operating procedures to ensure a safe, efficient, and harmonious environment for everyone on the property.

Visitor Access Portal: HID Visitor Manager

Guests are welcomed and will be able to access the elevators by using a QR code provided by a contact within the tenant's office. **NOTE:** The QR codes should not be handed out for delivery drivers of any kind. Please use the food lockers for food deliveries or meet the delivery person at street level to retrieve your order(s).

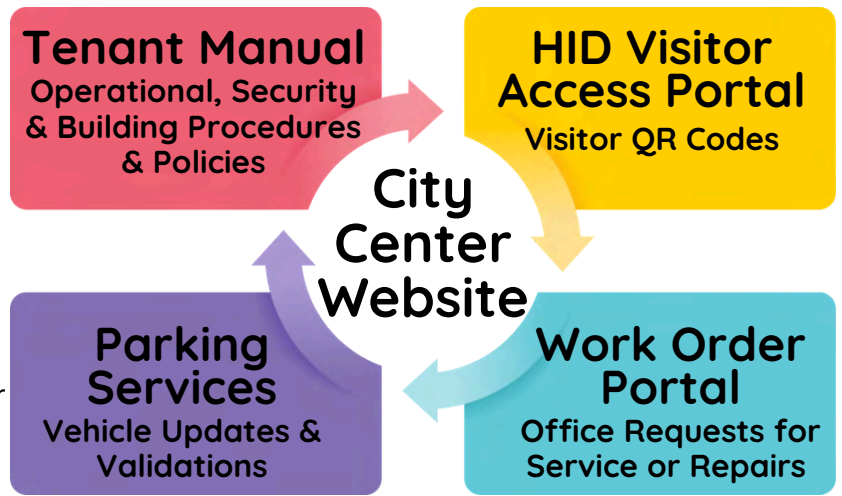
Work Order Portal: MicroMain

Work orders are utilized by our Operations team to authorize, schedule, and track maintenance tasks, repairs, or facility improvements. Once logged into the MicroMain portal, tenants will be able to see who is scheduled to assist with their request and see a timely update on the progress of the request. If you do not have access to MicroMain yet for Work Order requests, email vfarrell@citycenterfw.com.

Parking Services

This portion of the portal will send the Parking Services team an email with your request & details that you include in the parking fields. If the team has any questions or updates on your request, they will reach out to you directly with more information. Parking Services options available here are:

- Direct link to PayLease
- Ticket Validation Requests
- Order Request for Batch of Validations
- Option to Add/Update your vehicle info (no more carbon copies!)



Tenant Sign-up Form - Visitor Access Control



Turnstile Q&A here!

Use the food delivery lockers when ordering food to be delivered to your office. The lockers are in a central location between both City Center towers, are on street level allowing for easy access by the delivery driver and provide a secure delivery option for your food.

View the delivery instructions on our website to include in the delivery app for a smooth delivery process.

Please **DO NOT** suggest that the drivers to park in the Valet lane for their delivery.

FOOD LOCKER DELIVERY INSTRUCTIONS



Delivery Address: 205 Commerce Street Fort Worth, TX 76102